

ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-10
CABLING LABOR AND MATERIALS

FOR: Gerelcom
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 11, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference St. Lucie Mets
Contact Name and Title/Position Traer Van Allen, General Manager
Contact Telephone Number 772-871-2114
Contact Email Address tvallen@stluciemets.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Have worked with Gerelcom over ten plus years on projects both big and small. Continue to maintain a strong working relationship with not just me but multiple departments throughout the New York Mets.

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Staff is professional and all have their area of expertise

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Have always been flexible in what is typically an ever changing environment we've asked them to work in.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: professional and prompt.

5. How would you rate the dynamics/interaction between the Company and your staff?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Hard working dedicated staff. Willing to go above and beyond to get the job done right. During Spring there is constant communication between us and them.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Bryan Lanham Rating: 3

Name: Matt Aiello Rating: 3

Name: Bill Heemskerk Rating: 3

Name: Dave Rating: 3

Comments: All very professional, kind people. Consider them friends.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Dependability and commitment to not just completing the job but to do it the right way and what's best for the customer.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

9. Would you recommend this Company's services to your organization again?

Comments: Absolutely. We have and will continue to utilize Berelcom at River Park.